

## QUALITY, ENVIRONMENT, BRC AND SUSTAINABLE MINING POLICY

**TOLSA's** Corporate Mission is to **GROW** profitably and lead the markets in which we are present through three fundamental pillars, such as INNOVATION, PRODUCTIVITY and SUSTAINABILITY in all our activities, together with the obsession for the best CUSTOMER service.

**TOLSA's** activity, for consumer products, follows the requirements set out in the BRC standard for consumer products version 4, which can be summarized as follows: the commitment to comply with the obligation to produce safe products in compliance with the applicable and current legal standards, as a way to meet the standards of quality and responsibility towards customers.

Within a Sustainable Development model, **TOLSA** seeks all possible alternatives to guarantee the protection of the environment, ensure the quality of our products through the exhaustive monitoring and control of raw materials from their extraction in the mine, production processes in the factory to the finished products, as well as the productivity and quality of its management activities, including operational activities, generating an environment that guarantees continuous improvement in the processes, products and services we offer.

The commitment of **TOLSA's** General Management to its Management System is developed in a Policy in accordance with the following principles of action and commitments:

- To know and meet the needs and expectations of our stakeholders, favoring their idealization until they become the central axis of our activity. The stakeholders' perception of the satisfaction of their needs and expectations defines the level of quality achieved.
- Know and assess relevant external and internal issues, including the nature, magnitude, risk and environmental and social impacts of the activities, products and services developed by **TOLSA**.
- Identify, evaluate and monitor the risks and opportunities of all our processes in order to ensure that the Integrated Management System achieves the desired effects and that undesired effects are prevented or reduced.
- Rational use of raw materials and natural resources, trying to minimize their consumption by implementing best available techniques or good environmental practices.
- To promote teamwork and the participation of people at different levels of the organization, with the objective of progressively increasing quality, competitiveness and productivity in a changing environment, becoming aware of personal responsibility and commitment to the quality of the work performed.
- Identify and evaluate the environmental aspects related to our activity in order to minimize the impact they may cause in our environment, establishing objectives and goals with the most significant ones.
- Comply with legislative, regulatory and other stakeholder requirements that may apply to **TOLSA**, improving our performance, manufacturing safe products that comply with current legislation.
- To foster communication and collaboration with our stakeholders by creating, where possible, relationships based on trust, loyalty, transparency, mutual respect and reciprocal input to improve the efficiency of our facilities, processes and services.
- Promote quality awareness and environmental awareness to guarantee employees the level of training, motivation and the infrastructure and technical means necessary for the efficient performance of their activities, with adequate maintenance of equipment and facilities.
- Establish and update the documented information to be followed and actions to be taken in the event that non-compliance with this Policy is noticed in order to immediately inform interested parties of any irregularity affecting product safety or compliance with legal requirements.
- Promote Innovation and ensure Sustainable Development as they are the guarantee of our future.
- To adopt continuous improvement as a strategic value and its application in all aspects of **TOLSA's** management, carrying out the necessary internal audits, implementing the appropriate actions, through the performance of the indicators of the UNE 22470 Standard and establishing the appropriate objectives.
- Commitment to transparency and truthfulness of information
- Commitment to identify and evaluate environmental and social risks and impacts.

**TOLSA's** General Management is responsible for the implementation of this Policy, providing the necessary resources to meet the stated objectives and will be reviewed periodically and adapted when necessary. Likewise, this Policy is appropriate and consistent with Our Mission and Corporate Values and is communicated and disseminated among **TOLSA's** staff and interested parties through our website.



Javier Pau  
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