

FEED SAFETY POLICY

The **TOLSA GROUP** is conscious of the importance within our society of being able to offer products on the market that are legal and safe in terms of Feed Safety. For this reason, it has a documented, monitored Integrated Management System in place to guarantee to customers that our raw materials, production processes and finished products are thoroughly monitored and controlled, ensuring their quality and appropriate traceability.

The commitment of General Management at the **Tolsa Group** is developed in its Management System in accordance with the following principles:

- ▶ Identify, evaluate and monitor hazards relating to Feed Safety, bearing in mind that the **Tolsa Group** has a Hazard Analysis and Critical Control Point (HACCP) Plan in place for production lines for animal feed additives.
- ▶ Continually adapt the Integrated Management System to legislative developments in all scopes and to the requirements and suggestions of our customers and other stakeholders.
- ▶ Encourage staff training and increase awareness and knowledge as necessary in order to ensure employees produce safe products and therefore guarantee that the required levels of quality, hygiene and safety are achieved.
- ▶ Adopt all measures needed to guarantee Animal Feed Safety in regard to supplying material resources, providing the appropriate working environment in accordance with the regulations in force, and having a suitable equipment and facility maintenance programme in place.
- ▶ Select the most suitable storage and transport system for our raw materials and end products with the aim of minimising the risk of possible contamination.
- ▶ Establish and update the procedures to be followed and the measures to be taken in the event of non-conformities that may affect Feed Safety, informing the parties involved in such circumstances.
- ▶ Eliminate or reduce as far as possible the number of non-conformities and complaints about these products or services, and provide our customers with a formal system for dealing with any possible complaints. Information from these complaints is to be diligently and effectively used to implement the necessary corrective actions and in this way prevent the problem from reoccurring.
- ▶ Set up suitable channels of communication as needed, both internally and externally, in order to ensure that **Tolsa Group** employees, customers and any other interested parties are fully informed of the principles established in this Feed Safety Policy.

General Management at the **Tolsa Group** is responsible for applying this Feed Safety Policy, providing the resources necessary to fulfil the objectives set out, and periodically reviewing and adapting said policy when appropriate. In addition, this Policy is in line and coherent with our **Corporate Mission and Values**, and it is suitably communicated and distributed among Tolsa Group staff and stakeholders.

Enrique Gómez Navarro
General Manager
Madrid, March 2017